# Workplace COVID-19 Safety Plan Personal Service Establishments

Name of Business: Labyrinth Tattoo & V.I. Laser

Address: 2900 Norwell Drive., Nanaimo. BC V9T 1X3

Date plan was created: June 6, 2020

Date last updated: June 10, 2020

Please complete this form. Provide a detailed explanation of your workplace COVID-19 safety plan in the spaces provided on the following pages.

## General Checklist (check the boxes that apply):

- Yes, we have created this workplace COVID-19 Safety Plan by following the processes outlined in the Worksafe BC COVID-19 Safety plan guide checklist.
- We are in compliance with the <u>WorkSafe BC</u> and the <u>Provincial Health Officer</u> (<u>PHO</u>) <u>orders</u> for physical distancing between customers and staff.

#### Refer to the following websites for updates and resource materials:

WorkSafe BC COVID-19 Safety Plan Checklist

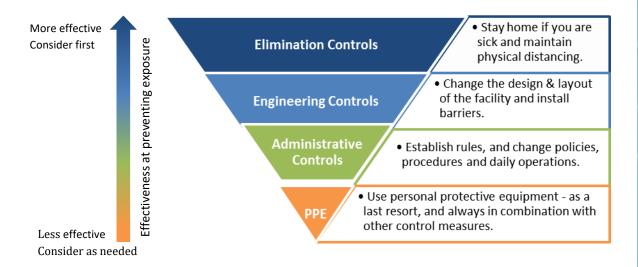
WorkSafe BC Protocol for Returning to Operations

WorkSafe BC Occupational First Aid Attendant (OFAA) protocols during the COVID-19 pandemic

Current Provincial Health Officer Orders under the Public Health Act

Vancouver Coastal Health Sector Guidelines and Letters

## **Levels of Protection**



#### **Level 1: Elimination Controls**

These refer to new measures that will be put in place to prevent crowding or close contact between people in the workplace. Ensuring physical distancing by reducing the number of people onsite is considered an "elimination control" in that this approach eliminates or removes the hazard (i.e. infected people) from being at the workplace.

#### **Level 2: Engineering Controls**

These refer to new designs or modifications to plants, tools, equipment, ventilation systems, and processes that reduce the risk of exposure.

#### **Level 3: Administrative Controls**

These refer to policies and standard operating procedures at your workplace that alter the way the work is done to reduce risks. Examples include timing of work, training, housekeeping, equipment maintenance and personal hygiene policies.

#### Level 4: Personal Protective Equipment ("PPE")

This refers to protective gear worn by people in your workplace to reduce their contact with other people who may potentially be infected with COVID-19 (e.g. masks, gloves, face shields, eye protection).

## **Level 1: Elimination Controls**

## Managing the Workplace

The maximum number of customers	s allowable on the premises at any given time:
Indicate the maximum numbers of s	staff in each of the following areas:
Staff Break Room: 2	Washroom: 1
Storage Room: 1	Customer Area: 3
Other (describe): Artists Room - 4	
Our protocols to manage customer	and staff entry and exit are:
☑ Designated doors for entr	y and exit
⊠Keeping doors propped op	pen to reduce numbers of people touching door knobs
⊠Other (describe): Individuo	al Bins for Artists & Clients for Personal Belongings
The staff member/role responsible	for managing the occupancy limit is (name and title):
Maria Leoczko – Owner	
We are maintaining physical distand	cing in our establishment by (check all that applies):
⊠Staying home when exhibiting	g symptoms of illness
□ Using signage	
☐ Using floor decals	
⊠Re-arranging workstations so	there is 2 metres of distance between stations
☐ Eliminating some work statio	ns
⊠Using only larger treatment r	rooms
☑We have altered our staff wo  distancing by staggering scho	ork schedules and operations to increase physical edules and breaks.
	ayment methods
☐ Other (describe): Virtual Cons	sultations, Applications & Waiting Room

## **Level 1: Elimination Controls**

## **Client Management**

When booking appointments, we will:
oxtimes Ask clients to self-assess whether they have symptoms of COVID-19
☑Ask clients to cancel their appointment if they develop symptoms or have contact with someone (e.g. family member) who is confirmed or suspected of COVID-19
☐ Remind clients of this policy when they arrive for their appointment
Our procedures to limit the number of people on-site include:
⊠No walk-in appointments
oxtimes Clients asked to arrive only at appointment time
⊠Clients asked to arrive alone (if possible)
☑Clients asked to wait outside until their scheduled appointment time
□ Locking premises when at capacity
☐Other (describe):Locking the door after the client comes in to prevent walk-ins
Our protocols to manage customer and staff flow include:
☐ Designated directions for hallways
☐ Designated directions for common areas
⊠Signage in place
☐ Other (describe): Individual Private Rooms for each Artist & Procedure
Describe how you will manage client belongings:
Individual santized container will be provided in each Artists room for clients personal belongings and sanitized between each and every client

#### **Level 1: Elimination Controls**

#### **Performing Personal Services**

We will restrict or prohibit certain "high risk" services where close contact is required over extended periods of time and control measures cannot be implemented. These high-risk services include (check all that apply):
□Facials
☐ Threading services
oxtimesOther (list): No piercing of the nose or mouth areas, No tattooing of the lips or mouth area, No laser hair removal of the nose or mouth areas
Describe any other <b>elimination controls</b> you have in place to support physical distancing:
Click here to enter text.

## **Level 2: Engineering Controls**

#### **Managing the Workplace**

We have installed barriers in the following indoor spaces where physical distancing may not be possible (check all that apply):

☐At reception
☐ Between service stations
☐ Sink areas
$\Box$ Other ( <i>describe</i> ): None required at this time as physical distancing can be maintained within the reception area and work stations

We are posting signage for both workers and clients regarding our policies throughout our workplace. The signs will be kept in these areas (*list*):

Front entrance, Reception area, each individual service room, washroom, staff breakroom

We have closed off certain areas for use (*list*):

Click here to enter text.

#### **Level 2: Engineering Controls**

#### **Managing the Workplace**

We have made the following changes to the design and/or layout of the facility (check all that applies):

☐ We have rearranged gathering areas, such as break areas, lunch rooms, and supply rooms, to maximize physical distances for our staff
☐ We will use disposable cups or bottled beverages instead of shared items (Note. providing drinks is only currently permitted if your facility has approval as a food premises)

Describe any other **engineering control measures** (changes to the design and/or layout of the facility) that have been taken:

Click here to enter text.

#### **Level 3: Administrative Controls**

#### **Managing the Workplace**

the premises

The procedure if **a worker** is identified as having symptoms is:

Worker is not to come into the workplace or is sent home. Clients will be contacted if have been in contact with worker. Co-workers will be notified and given opportunity to self quaratine if wanted.

The procedure if **a customer** is identified as having symptoms is:

Client will be asked to return home, not enter premises and all staff will be advised to avoid exposure. All areas will be sanitized and cleaning protocols enforced

#### **Level 3: Administrative Controls**

#### **Managing the Workplace**

We have implemented the following additional administrative controls in our facility (check all that apply):

- ☑Our staff sick policy supports workers to stay home if symptomatic
- ☑We have provided worker training and orientation on COVID-19 safety protocols
- ☑ We have provided workers with medical resource information that includes telephone numbers and website addresses for key medical, mental health, and bullying resources, with approved COVID-19 information
- ☐ Workers have a health and safety contact person available for every shift (Joint Occupational Health and Safety (JOHS) member, representative or otherwise) to ensure protocols are being followed and understood
- ☑ We have organized our staff members into working groups or teams to facilitate reduced interaction between groups

#### **Client Management**

Our policy to for booking larger groups for services includes (*describe*): We are not booking or allowing any large groups or additional persons

#### **Providing Personal Services**

We have implemented the following staff hygiene policies:

- ⊠Wash hands before and after each client
- ☑ Do not touch your face while providing services on a client
- ☑Other (describe): PPE including face masks, single use aprons and face shields will be worn while working on clients. Hand sanitizer will also be provided in all rooms at all times

#### **Level 3: Administrative Controls**

#### **Tools and Equipment**

Describe how tools and equipment that come into contact with public items will be washed and sanitized (*list procedure and products*):

We always follow the protocol procedures as set out by Pro Trainings and the Bloodborne Pathogen exam for body Art, that is required to be taken by each artist yearly. The Certification is displayed

Our policies to minimize the risk from sharing tools, equipment, and products are as follows (check each box that applies and list items):

- ⊠ Provided each worker with their own set of tools/equipment
- ⊠Using single-use items wherever possible
- ☐ Other (describe):All Artists have their own equipment, ink, single use cartridges PPE and is NEVER SHARED with any other artist, staff member, or client.

#### **Enhanced Cleaning & Disinfecting**

We have implemented the following administrative controls to ensure enhanced cleaning and disinfection throughout the facility (check all that apply):

☑ Provide enhanced cleaning of all frequent touchpoints in common areas: walls, tables, chairs, coat hooks, restrooms, doors including front door, restroom door, staff doors to offices, and breakrooms
 ☑ Reduce the amount of retail products on shelves for easier cleaning
 ☑ Allow additional time between appointments for enhanced cleaning/disinfecting
 ☑ Incorporating additional regular and end-of-shift cleaning and disinfection for all shared spaces and surfaces in public serving zones
 ☑ We have developed a cleaning schedule
 ☑ Assigned a person who is responsible for completing cleaning tasks, and who is ensuring completion of these tasks
 ☑ Provided appropriate supplies such as soap and water, hand sanitizer and disinfection wipes

#### **Level 4: Personal Protective Equipment**

If the first three levels of protection are not enough to control the risks, then personal protective equipment may be used as an additional control measure. If your facility is using personal protective equipment, complete this section.

☐Yes, we have reviewed <u>WorkSafe BC's Guidance on Selection and Use of Masks</u>.

We have developed a personal protective equipment policy <u>for employees</u> as follows:

Face masks, single use & reusable, gloves, single use aprons, face shields

We have developed a personal protective equipment policy <u>for customers</u> as follows: Face masks, sigle use or reusable, gloves

The following tasks require the use of personal protective equipment (describe, if any): Tattooing, piercing, cosmetic tattooing, laser hair removal

If applicable, employees have received training about:

$\square$ How to safely put on and take off a mask
⊠When to change a mask
$\ensuremath{\boxtimes}$ The importance of conducting hand hygiene after taking off a mask
⊠ How to safely put on and take off gloves
⊠When to change gloves
☑The importance of conducting hand hygiene after taking off gloves

(If applicable) We have developed a policy for the use of other personal protective equipment such as gowns, smocks, aprons for employees as follows:

Single use items must be disgarded in properly labeled bin, reusable masks must be palced in ziploc bag & returned home for washing

Describe any other measures that have been taken related to **personal protective equipment**:

Click here to enter text.